

OCCRN Program Description

Powered by AXEIUM, the Orange County Community Referral Network is a web-centric, electronic referral system that is the result of a collaborative program to leverage information technology to formalize and facilitate referral relationships by and between community health centers, private practitioners, hospitals and nonprofit community benefit organizations that serve the Southern California safety net population.

Program Objective

An easy to use system to connect nonprofit organizations to each other in the community that they serve toward the goal of increasing visibility and consumption of underutilized services, such as legal assistance, homeless shelters, and food banks that are available to the Safety Net population through collaborative efficiency.

Upstream Medicine

Is the concept that there are many factors that impact health. By managing these social determinants of health at the source, small changes can have a profound downstream effect on the overall health and wellness of your clients.

Social Services

The clinic referral network is a distributed Microsoft Windows based, client-server architecture. Each facility user downloads the app to their desktop, and authenticates to the IBM cloud-hosted server using encrypted passwords transmitted over SSL. This leading edge technology is built on a robust framework that delivers an exceptional user experience.



Key Benefits

- Quick! It only takes 60 seconds to create an electronic referral
- Standardized process increases efficiency
- Improved communication
- Integrated case management
- Uber friendly user interface requires minimal training, if any
- Central system provides data needed for ongoing needs assessment
- Funders want to see more collaboration



Create Referral

🔆 AXEIUM Referral System - Build 1.0.5389.31810 User - NOCRHF - Remote ARSTEST						
Main Menu 🛛 🛱 🗙	Home	10/13/2015 Screen Number				
Referrals						
Create Referral	Ö Create Referral					
	Facility North OC Regional Health Foundation Provider	Ana Orellana Solis MD				
Outbound Referrals	Referral Type C Referral C Consult C Surgery Waitlist C Social Svcs					
Outbound Priority	Client Identification					
Inbound Referrals	First Name Middle Last Name Jose Martinez	Gender Date of Birth Male I 01/01/1981 Age: 34				
	Client Information					
Message Inbox	Home Phone (ran 🗖				
	Alternate Phone (ess 🗖				
	County Orange CA e	Mail				
	City Reference	(e.g., your MRN, Chart, Account)				
	Language Authorizatio	n #				
	Ethnicity Your Trackin	g # (e.g., your system's referral number)				
	Race					

Enter up to 5 services

😚 Create Referral							
Save Cancel Facility North OC Regional Health Foundation	Provider Ana Orellana So	lis MD					
Referral Type C Referral C Consult C Surgery Waitlist C Social Svos							
Demographic Services							
Service Requested Health Insurance, Enrollin Reason for Referral Needs emergency medi	CalOptin	California, Obamacare, Medi-Cal, na					
Service Requested	Submit Confirmation	×					
Reason for Referral	Success						
Service Requested	Your referral for Jose Martinez has been submitted to Social Services						
Reason for Referral		ОК					
	Message ID: 302						



Receive email notification

OCCRN Referral Activity Notification	
AXEIUM Referral System <noreply@occrn.com></noreply@occrn.com>	
Sent: Tue 10/13/2015 2:18 PM To: Milton Allione	
*** Please do not reply to this message as it was sent by a very inattentive robot ***	
Your have received a new referral for specialty: Health Insurance, Enrollment & Renewal, dated: 10/13/2015 2:17:42 PM from: Social Services	
Notification activity:	
Activity: Submitted	
Comment: Needs emergency medi-cal, asap	
This message was sent to: <u>milton.allione@brilogy.com</u> from an unattended virtual SMTP server at 50.97.230.243 (mail.occrn.com)	=
You are receiving this correspondence because an update was made to an activity for which you are subscribed with notification services.	
To change your notification options, please contact your facility administrator, or send an email to	

Completed Referral is now in Queue

AXEIUM Referral System - Build 1.0.5389.31810 User - COCCC - Remote ARSTEST							
Main Menu	д х	Soc	ial S	Service Queue			10/13/2015
S Refe	errals						
		ALL	erring A	gency	Status • Open C Closed C A	Scope Referral Type Social Svcs	
Create R	>		Date Range (Create Date) Category Health Insurance, Enrollment & Re If All Dates C Specifiv Range City From: Thru: Sat 10/31/2015				
			Status	Service Requested	Client Name	Reason For Referral	Referral Date D
Inbound	Poforrals			A	A	A	=: =
Indunu	Kerentais	1	0	Health Insurance, Enrollment & R	tony, ed f	need ins	09/29/2014
		2) 0	Health Insurance, Enrollment & R	Test, Joe	this is the reason	10/05/2015
Social Serv		3	Je	Health Insurance, Enrollment & R	Martinez, Jose	Needs emergency medi-cal, asap	10/13/2015

Open Referral, Take Ownership ... Referral is now yours (Inbound)

🤣 AXEIUM Referral System - Build 1.0.5389.31810 User - COCCC - Remote ARSTEST						
Main Menu Referral Information						
Referrals	CO Take Ownership Return Ownership					
	Jose M. rtinez 01/01/1981 Age: 34, Social Svcs for Health Insuration					
Create Referral	Referral Information Activity					
Outbound Referrals	Referral Type © Social Eves Demographic Case Manager Client Identification					
Inbound Referrals	First Name Middle Last Name					
× —	Jose Martinez					
Social Service Queue	Client Information					
	Home Phone (714) 555 - 1212 × 2					
Message Inbox	Ve					

Assign Case Manger

Jose Martinez	01/01/1981	Age: 34,	Social Svcs	for Health I	
Referral Information	Activity				
Referral Type Social Svcs					
8 Demographic Case Manager					
Case Manager Mag	gie Moreno	•			
Notes 10	.13.15 called,	left messag	je on voice mail	.	